HomeRoom opens drive-through tech support for teachers and students

Apple gave the world the genius bar. Duval HomeRoom’s tech team is leaping that innovation with drive-through technical support beginning Tuesday, March 30, for teachers and Wednesday, April 1, for students.

Teachers whose laptops need any kind of service should call the Tech Support line (904) 348-5200 to get an appointment at one of 10 locations throughout the district. Appointments will be conducted in a drive-up and drive-through fashion to maintain safe social distancing.

If you are aware of students who still need devices or whose district-owned devices are not working properly, you can advise them to call the Tech Support line beginning March 30 for appointments that will begin April 1.

Note that the service is only for Duval County Public Schools devices.